

**Please read before using the rental bicycle  
(Terms of Use)**

This rental bicycle is a bicycle and road bike managed by Kumagawa Railway Co.

These Terms of Use stipulate the items to be observed by the customer (hereinafter referred to as "the user") when using this rental bicycle. The use of the bicycles is subject to the condition that the user complies with the terms and conditions of this agreement.

**1. Application for use**

To apply for use, please apply at the counter or make a reservation by phone.

Please fill out the application form and present it together with your identification (driver's license, passport, health insurance card, student ID, etc.) when applying for use.

The ID is for viewing only. The representative of the applicant must be a high school student or older.

If there is any irregularity in the information on the application form, the use of the facility may be denied.

Please contact us as soon as possible to change or cancel your reservation. Please note that reservations may be cancelled after the scheduled time has elapsed.

**2. use of personal information**

Personal information obtained by the Company in connection with the use of this service shall be handled in accordance with the "Personal Information Protection Policy" separately stipulated by the Company.

### **3. conditions of use**

Please check out and return bicycles during business hours (9:00-17:00).

No more than one bicycle may be rented at a time.

Children under elementary school age may not be allowed to use the bicycles.

### **4.Returning bicycles**

When you finish using a bicycle (strictly adhering to the rental time), please return it to the place where you rented it. Please report any damage to the bicycle, loss of the key, helmet, etc.

### **5. usage fee**

Bicycle

Within 4 hours: 500 yen, 4 hours or more: 1,000 yen, up to 8 hours

If the bicycle is returned after 4 hours, an additional fee of 500 yen will be charged.

If you wish to use the bicycle for one day at the time of rental, we will rent it out for 1,000 yen.

If you wish to use the room for more than one day, you will be charged for two days. No refunds will be made if the bike is returned within 4 hours the next day.

Road bikes

Within 4 hours: 2,000 yen, 4 hours or more: 4,000 yen, up to 8

hours

If the bike is returned after 4 hours, an additional fee of ¥2,000 will be charged.

\*If you use the bike for one day at the time of rental, we will rent it out for 4,000 yen.

\*Cross bikes cannot be used across days.

### **6. hours of use**

Hours of use are from 9:00 a.m. to 5:00 p.m. on the day of rental, and may be used across days.

If the bike is not returned after 17:00, a late fee will be charged (500 yen per 4 hours for city bikes and 2,000 yen per 4 hours for cross bikes). In addition, we may take measures such as submitting a damage report to the local police station if we deem that the bicycle has been returned too late without notice or in other cases where we deem the bicycle to be malicious.

### **7. bicycle breakdown or damage**

If a bicycle is damaged or broken, whether intentionally or unintentionally, during the rental period, please contact us as soon as possible.

If the bicycle is repaired by the customer himself/herself without our consent, we will not bear the repair cost.

If the breakdown or damage is caused by the customer, we will, in principle, charge the actual cost of the repair.

We will not be responsible for any damage to you or a third party caused by the malfunction of the bicycle, except in cases where the damage is caused by our bicycles.

### **8. compensation for accidents, etc. during use**

Our bicycles are covered by TS insurance, so any injuries caused by accidents are covered. If you are involved in an accident while using the bicycle, please contact us as soon as possible.

### **9. theft or loss of bicycle during rental**

If your bicycle is stolen or lost during the rental period, please contact us as soon as possible. If the bicycle is left unlocked or stolen or lost due to circumstances attributable to the customer, the customer may be asked to compensate for the cost of purchasing an equivalent bicycle.

No refunds will be made if the bicycle is returned after the purchase cost has been compensated.

If the bicycle is left in an area where it is prohibited to be left unattended, the customer will be responsible for all costs incurred to have the bicycle returned. 10.

### **10. loss or damage of other incidental items**

If a bicycle key or helmet is lost or damaged, the customer will be charged 3,000 yen to replace or purchase a new one (or the actual cost to replace a road bike).

### **11. prohibited activities**

The following acts are considered prohibited when using the rental bicycles.

- (1) Drinking alcohol, reckless driving, or other acts that violate traffic laws.
- (2) Riding into dangerous or inappropriate areas
- (3) Parking bicycles in places where bicycles are generally not allowed to be left unattended
- (4) Altering bicycles or equipment
- (5) Continuing to ride the bicycle in the event of a flat tire or other bicycle malfunction
- (6) Allowing a third party other than the applicant to use the bicycle

(7) abandoning the bicycle outside of the return location without notice

## **12. refusal of rental**

The rental of bicycles can be refused in the following cases.

(1) When the applicant is found to be unable to comply with the prohibited acts listed in the preceding paragraph.

(2) When the applicant is recognized as belonging to an organization related to organized crime groups, related persons, or other antisocial forces.

(3) When the rental period is during bad weather conditions such as rainstorms, etc., or when such conditions are predicted

(4) When it is deemed inappropriate to rent the room.

Please understand the above before renting a car, and please use the car in accordance with the Terms of Use.

Kumagawa Railway Co.

## **Personal Information Protection Policy**

Kumagawa Railroad Co., Ltd. complies with the Personal Information Protection Law and other related laws and regulations.

Kumagawa Railroad will take necessary and appropriate measures for the safe management of personal information, including the prevention of loss, destruction, falsification, and leakage of personal information.

We will use the personal information we collect only within the scope of the purposes of use specified below.

We will continuously review and improve our management system for the protection of personal information.

### **1. purpose of use of personal information**

We will acquire and use users' personal information for the following purposes.

(1) To screen users for use of the Service.

(2) For analysis and statistics related to the Association's business activities and market research

(3) For various communications with users while they are using the Service.

### **2.Provision of Personal Information to Third Parties**

We will not provide personal data acquired by us to third parties without the consent of the individual concerned, except in the cases described in Paragraph 2 of this Article.

(1) When disclosure is requested by a court, public prosecutor's office, police, bar association, or other organization with equivalent authority in accordance with laws and regulations.

(2) When there is a justifiable reason as stipulated by other laws and regulations. 3.

### **3. management of personal information**

We will manage personal information appropriately.

May 1, 2023

Kumagawa Railway Co.

## For Rent-a-Cycle Customers

<Applicable from May 1, 2023>

Rental hours: 9:00 AM to 5:00 PM

Fee: 4 hours or less..... 500 yen

More than 4 hours to 8 hours: 1,000 yen

Rental across days: 1,000 yen per day

No refunds will be given for early returns.

\*If you return the car after 5:00 p.m., 200 yen will be charged for each additional hour.

Please apply for drop-off at the time of application.

(limited to hotels and inns in Hitoyoshi City): 1,000 yen

If any of the following are found at the time of return, a damage fee will be charged.

Damage to the bicycle: ..... Actual cost of repairing the damaged part

Loss of key and helmet: 3,000 yen each

★ You agree to the terms and conditions of use before renting a bicycle.

★ Wearing a helmet is recommended

## Cross Bike Rental Customers

<Applicable from May 1, 2023>

Rental hours: AM 9:00-17:00

Fee: within 4 hours .....2,000 yen

More than 4 hours - 8 hours or less 4,000 yen

If you return after 5:00 p.m., 200 yen will be charged for each additional hour.

\*We do not rent out cars across days.

Please be sure to return the car.

If any of the following are found at the time of return, a damage fee will be charged.

Damage to the bicycle, loss of keys or helmet

.... Actual cost of repair, actual cost of damage

★ You agree to the terms and conditions of use before renting a bicycle.

★ Wearing a helmet is recommended